JCADA Fee & Refund Policy

At JCADA, we work hard to provide exceptional dance training and keep our classes running smoothly for all students. This policy sets out our procedures for payment of fees and refunds.

Payment of Fees

- Class fees are paid by monthly subscription, with the payment date chosen by the parent/guardian at the time of sign-up.
- The subscription must remain active to secure your child's place in class.
- Failed or missed subscription payments may result in the student's place being suspended until fees are up to date.

Missed Classes

- Fees are non-refundable for missed classes due to illness, holidays, or other commitments.
- Where possible, and at the discretion of the principal, a make-up class may be offered.

Withdrawal from Classes

- If you wish to withdraw from classes, one month's written notice (or payment in lieu) is required.
- Notice must be given directly to the principal, not via the class teacher or other parents.

Refunds

- Refunds will only be issued if JCADA cancels a class and is unable to offer an alternative.
- No refunds will be given for missed rehearsals or performance opportunities.
- Show tickets, costumes, exam fees, and other event-related payments are non-refundable once purchased.

Additional Costs

- Students taking part in shows, exams, or competitions may incur extra costs (e.g., costumes, entry fees, travel).
- All additional costs will be communicated in advance.

By enrolling at JCADA, you agree to abide by this policy and ensure fees are paid on time.

💜 Value the training. Support the academy. Shine together. ✨

This policy is reviewed annually. Next review: August 10th 2026.